

MOROCCAN BAZAAR (UK)
TRADING TERMS AND CONDITIONS

EFFECTIVE FROM 1st September 2008.
TERMS APPLICABLE TO TRADE SALES ONLY

1. These are the only Terms and Conditions under which Moroccan Bazaar will supply products. Where buyers' terms are inconsistent with these, our terms shall take precedent.

2. Title of goods passes to the purchaser upon receipt of payment in full to Moroccan Bazaar.

3. Minimum order value applies of £350 net per visit. This applies to online, cash and carry and trade shows orders.

4. Export Orders. Moroccan Bazaar applies a minimum order value of £750 for all export orders.

Moroccan Bazaar ship internationally using UPS and other preferred shipping carriers that specialise in specific regions of the world. We ship loose cartons and pallets by air, road and sea. Our rates are reviewed on a yearly basis to ensure our customers always have the best rates possible. Where a client has a preferred shipper this must be notified to us prior to ordering.

5. Due to the handmade nature of Moroccan Bazaar products, small variations may occur and may differ slightly from the picture online and from our catalogues. These variations are an intrinsic part of their charm. These are not defects and we regret such complaints will not be accepted.

6. Returns. We regret that items cannot be exchanged after payment has been received. Please ensure that what you select is correct. In circumstances that items are returned a 20 % restocking charge will be applied.

7. Damages. Moroccan Bazaar must be informed within 48 hours of any damages upon delivery either in writing or by email. We will require photographic evidence in order to process a claim. It is imperative that all original packaging is retained in order for us to process a claim. If it is disposed of, the claim becomes null and void and we are unable to process a claim. We recommend that all cartons are counted and inspected on delivery. No breakages on lighting and ceramics will be accepted after 48 hours of receipt of delivery.

All goods purchased and collected through the Moroccan Bazaar cash & carry warehouse, by the customer or by their nominated carrier, must be checked before departure. Moroccan Bazaar will not acknowledge subsequent breakages/shortages once goods have left the premises. This will be deemed damaged by your courier or yourselves.

8. Orders. Delivery dates on occasions can be extended by up to 8 weeks if an item is no longer in stock. If an item is no longer in stock then it will be on order and your payment will still be taken and held to secure the item once new stock arrives.

9. Cancelled Orders. Where goods are to be specially imported for a buyer, no cancellations are accepted after 24 hours from the purchase order date. A 50 % deposit is payable upon ordering any item which will be imported or manufactured specifically for you. The item must be paid in full prior to being collected or delivered.

10. Payment. All transactions are done on a pro forma basis unless an existing credit account is in place.

For pro forma payments, goods will not be release until funds have cleared in our account.

All credit accounts must be paid within 30 days of invoice date. Interest will be charged at the rate of 2% per month for overdue invoices. All goods remain the property of Moroccan Bazaar until paid for in full.

Partners/ Directors of your firm agree to be personally liable for any outstanding debts to Moroccan Bazaar should the company be unable to pay or cease to trade. In such circumstances the title of the goods cannot be transferred to cover debts owed to other persons, companies or institutions.

11. Delivery. No goods will be released for delivery/collection until payment has been received in full unless a credit account is in place. A signature is required for proof of collection.

For deliveries organised by Moroccan Bazaar the courier is unaccompanied and will require assistance with unloading. Drivers cannot leave vehicles unattended and are insured to deliver to the front door of the premises only.

It is the full responsibility of the customer to ensure furniture ordered can fit into the property. We regret that we are unable to offer a refund for furniture that does not fit.

If an item has to be returned a 20 % re-stocking charge will apply and a return delivery charge will also be applicable.

12. Hire. Items hired are for a three day period only. They are to be collected from the Moroccan Bazaar warehouse where goods are to be loaded by the client from our dispatch area. Upon return ALL hired items must be unloaded back onto our Goods In area.

On occasions that Moroccan Bazaar organise collection and delivery on behalf of the client, our staff will load the van however the courier is only a driver and will require the client to unload the vehicle.

It is the hirers' responsibility to ensure all hired items are loaded back onto the van and returned.

Any damaged or un-returned items will be charged at full value. Slight wear and tear is expected however badly damaged items and breakages must be paid for in full. These items will be deducted from the deposit held.

13. Part Delivery. Moroccan Bazaar reserves the right to make part delivery of orders. Out of stock products will be treated as back orders unless cancelled in writing by the buyer. Back orders will be delivered as soon as the goods are back in stock

14. Price lists. Due to global raw material fluctuations we reserve the right to increase prices without prior written notice.

15. Moroccan Bazaar reserves the right to cancel any orders.

All prices exclude VAT